

# WELCOME - PUBLIC SAFETY AND SECURITY MEETING



LET'S UNITE AND BUILD A PROUD COMMUNITY

**24 HOUR CONTROL ROOM NUMBER**  
**- 079 108 8107**

# Meeting Agenda



<u>Item</u>	<u>Speaker</u>
Opening and Welcome	Lindsay Schereka
Purpose of the meeting	Mark Smith
SJC roles for Northpine	Derek Minnaar
Kraaifontein Community Police Forum and Kraaifontein SAPS	Sergeant Collins
Law Enforcement	Regional Inspector Peter Lourens Inspector Jennifer Smit



# Opening and Welcome

Lindsay Schereka



# Purpose of the meeting

Mark Smith



- Inform the members and residents of:
- The security operation - SJC Derek Minaar
- SAPS role - Constable Snyman
- Ideas and contributions by the members and residents

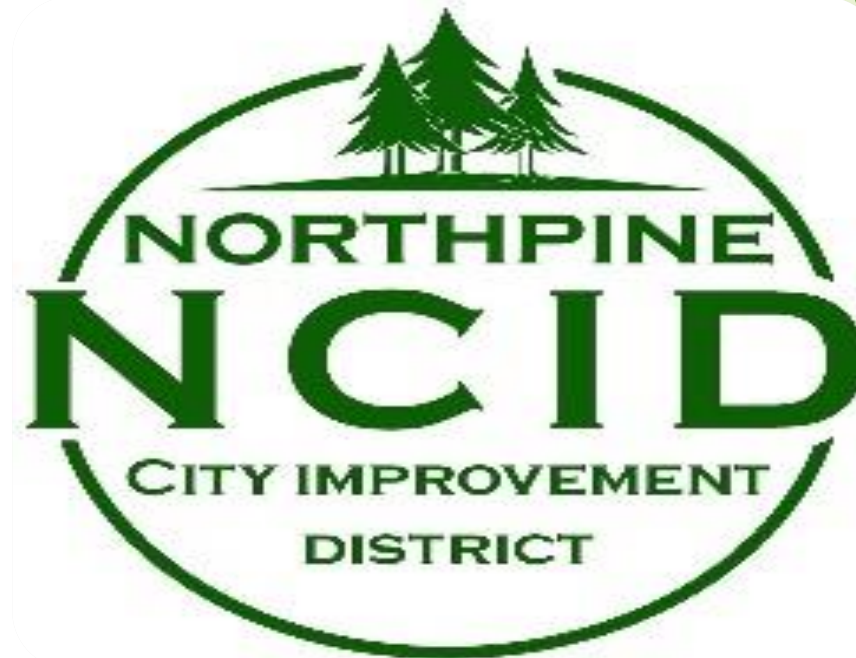
- **STATS**





SECURITY  
SERVICES

In partnership with



DISTRICT

# Service level agreement with the NCID

- ▶ Fully equipped and operational control room.
- ▶ Within radius of 5 kms from residents.
- ▶ Radio/mobile communication.
- ▶ Working telephone line.
- ▶ Response vehicle to respond to incidents.
- ▶ Psira registered grade C officers.
- ▶ Provide hourly patrols in area on public areas.
- ▶ P.S.O (Public Safety Officers)
  - Must be fully dressed in uniform whilst on duty.
  - Must be able to understand and communicate in English.



# STAFF COMPLIMENT ON SITE

## Day and Nightshift

- ▶ 4 x Grade C male.
- ▶ 1 x Controller.
- ▶ 1 x Driver/inspector.
- ▶ 1 x Addition Response officer.
- ▶ All officers Psira registered.

## Shift Times

- ▶ Monday to Sunday.
- ▶ 06h00 to 18h00 and 18h00 to 06h00.

# Control room with CCTV manned 24/7



# NCID CONTROL ROOM within 5 km radius of residents



# EQUIPMENT ON SITE

- ▶ 8 Radios and charges with GPS for patrolling.
- ▶ 3 x Guardhouses.
- ▶ 4 x Tongfa.
- ▶ 4 x Pairs of handcuffs and keys.
- ▶ 4 x torches and batteries.
- ▶ 4 x extra rain suites.
- ▶ 1 x working cellphone.
- ▶ 2-Way Radio in patrolling vehicle.

# Patrolling routes

NCID PATROLS			
ROMEO 1	ROMEO 2	ROMEO 3	ROMEO 4
Wolfefontein	Shell garage	Ok Mini	eversdal
Formosa	Conifers	Breton way	Bloemhof
Bathurst	Shoprite wall	Medoc	Ridgeway
Sunnyway	Kroonendal	Palm avenue	Helder Way
Chenin	Monterey	Serine	Eikenhof
Barlinka	Redwood	Cordega	Meerendal
Palomino	Groenhof	Morrillon	Ruiters way
Kerner	Oregan	Wolfefontein 62	Bridleside/Arlington
Merlot	Coetzenburg	Mataro close	Hartenbos
Romainhof	Northpine drive	Rochelle/howard	Molteno
Langemeer/Northpine drive		Balfour	Doornhoek/langemeer
Wolwefontein		Bellevue	Control room
		Ok Mini	



# Daily foot patrols in area



# Ensuring communication on site





2 vehicles on site daily to do pro - active patrols and respond to incidents



# Team Northpine



# Duties and Responsibilities

## **Controller:**

- Monitors CCTV and dispatch where required.
- Reports all incidents and complaints to NCID manager daily.

## **Driver/AR Response:**

- Pro active patrolling and respond to incidents in area.

## **PSO:**

- Scheduled patrols on foot and report all incidents to controller on duty.
- Must patrol public areas and report defunct infrastructure e.g. potholes, missing drain covers, signs, faulty lights etc.

# Duties continued

- Not allowed to remove dead cats and dogs from resident's premises.
- They are NOT policeman, law enforcement or traffic officials.
- To report what they see to control room, who will contact relevant institutions to assist with the incidents.
- To standby and observe until help arrives.
- To be firm but friendly whilst on duty.

# Duties continued

- Nightshift ceases patrols at 04h30 to be visible in areas to ensure safety of residents awaiting lifts or transport.
- Monitor and ensure safety of our school children at all schools in area, early morning arrivals, during breaks and when students leave school at different times.
- To be visible on nightshifts at points and starts normal patrols 19h30.