

NORTHPINE CITY IMPROVEMENT DISTRICT



DISTRICT

COMPLIMENT ON SITE

- 5 x Grade C male officers dayshift
 - 6 x Grade C male officers nightshift
 - 1 x Controller
 - 1 x Driver / inspector
 - 1 x Addition Response officer
 - All officers Psira registered
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- Times : Monday to Sunday
 - 06h00 to 18h00 and 18h00 to 06h00

NCID CONTROL ROOM



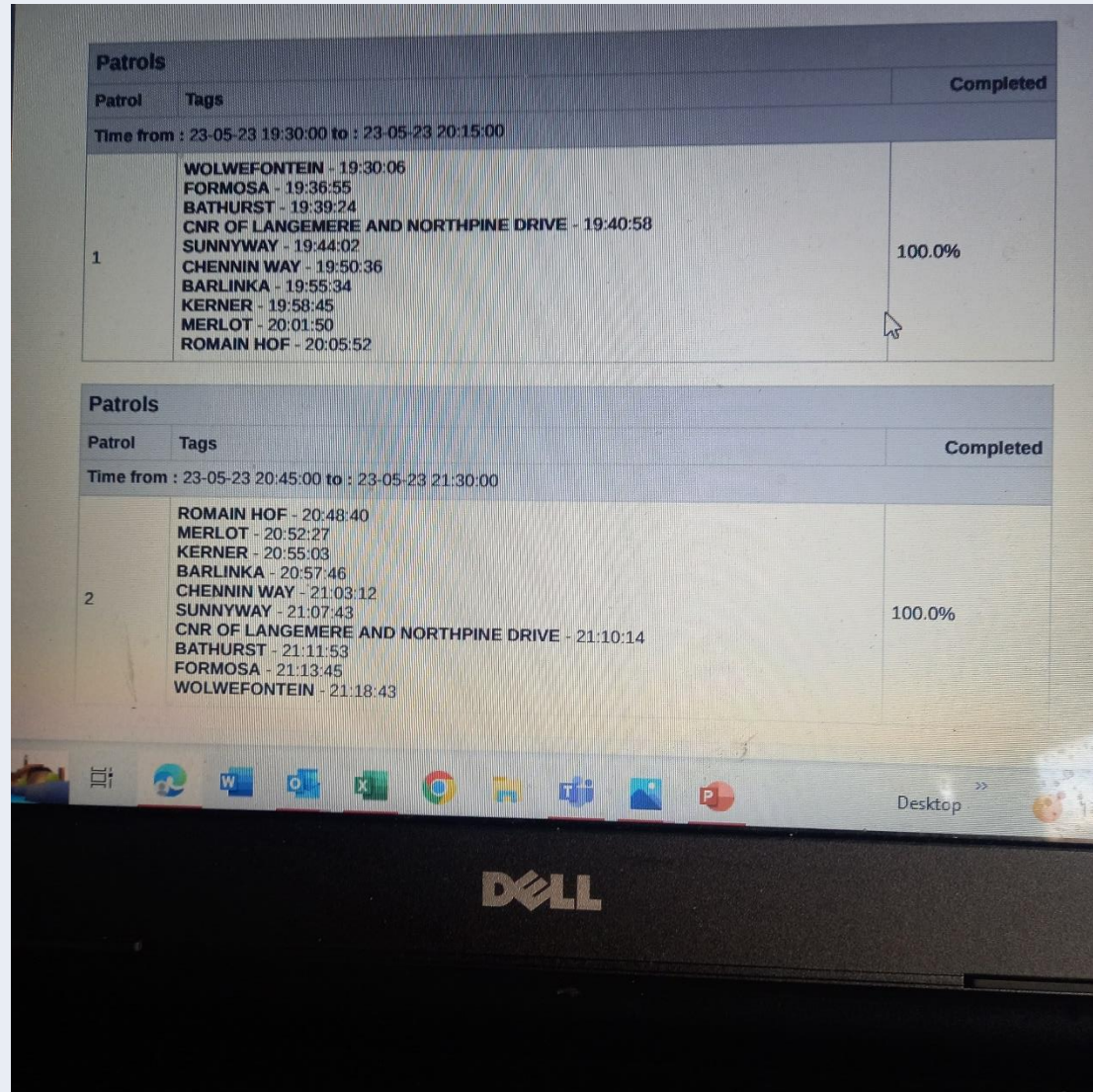
EQUIPMENT ON SITE

- 10 Radios with GPS for patrolling and chargers
- 4 x guardhouses
- 6 x Tongfas
- 6 x pair of handcuffs and keys
- 6 torches and batteries
- 4 x extra rain suites
- 1 x working cellphone
- Radios in patrolling vehicles

AREAS OF PATROLS

- Area divided in 6 patrolling areas namely
- Romeo 1 Wolwefontein area
- Romeo 2 Shell garage area
- Romeo 3 Ok mini market area
- Romeo 4 controlroom area
- Romeos 5 and 6 internal patrols to cover other areas.
- General Tracking patrols with radio GPS. Night patrols from 19h30 until 04h30 on nightshift
- Areas from boundary to boundary.

PSO patrol report emailed daily



Patrols		
Patrol	Tags	Completed
Time from : 23-05-23 19:30:00 to : 23-05-23 20:15:00		
1	WOLWEFONTEIN - 19:30:06 FORMOSA - 19:36:55 BATHURST - 19:39:24 CNR OF LANGEMERE AND NORTHPINE DRIVE - 19:40:58 SUNNYWAY - 19:44:02 CHENNIN WAY - 19:50:36 BARLINKA - 19:55:34 KERNER - 19:58:45 MERLOT - 20:01:50 ROMAIN HOF - 20:05:52	100.0%

Patrols		
Patrol	Tags	Completed
Time from : 23-05-23 20:45:00 to : 23-05-23 21:30:00		
2	ROMAIN HOF - 20:48:40 MERLOT - 20:52:27 KERNER - 20:55:03 BARLINKA - 20:57:46 CHENNIN WAY - 21:03:12 SUNNYWAY - 21:07:43 CNR OF LANGEMERE AND NORTHPINE DRIVE - 21:10:14 BATHURST - 21:11:53 FORMOSA - 21:13:45 WOLWEFONTEIN - 21:18:43	100.0%

Windows taskbar: Desktop >> 7

DELL

Map of Patrolling areas



Duties and Responsibilities

- Controller – Monitors CCTV and dispatch where required. Reports all incidents and complaints to NCID manager daily.
- Driver/AR Response: Pro active patrolling and respond to incidents in area.
- PSO: Scheduled patrols on foot and report all incidents to controller on duty.
- PSO must patrol public areas and report defunct infrastructure e.g. potholes, missing drain covers, signs, faulty lights etc.

Duties continued

- PSO not allowed to remove dead cats and dogs from resident's premises.
- They are NOT policeman, law enforcement or traffic officials.
- Duty of PSO to report what they see to control room, who will contact relevant institutions to assist with the incidents.
- To standby and observe until help arrives.
- PSO to be firm but friendly whilst on duty handling work related issues.

Duties continued

- PSO on nightshift ceases patrols at 04h30 to be visible in areas to ensure safety of residents awaiting lifts or transport.
- PSO monitor and ensure safety of our school children at all schools in area, during breaks and when students leave school at different times.
- PSO visible on nightshifts at points and starts normal patrols 19h30.
- PSO and patrol vehicles visible in area during loadshedding. Vehicle roof lights visible.