



www.northpinecid.co.za

5th Annual General Meeting – 13 October 2022

24 HOUR CONTROL ROOM : 079 108 8107

TABLE OF CONTENTS

Page 1	Cover page
Page 2	Contents
Page 3	Introduction and Public Safety Initiatives
Page 4	Public Safety Initiatives
Page 5	Urban Management initiatives
Page 6	Marketing initiatives
Page 6	Social initiatives
Page 6	Website

INTRODUCTION

The Northpine City Improvement District (NCID) / strives towards building confidence in the area as a safe, attractive and clean environment.

We were in our last year of our 5 year business plan, so we had to compile the new business plan for the next 5 years. The process all took place and confirmation was received that the NCID's renewal term has been approved.

Public Safety Initiatives

Services provided /achievements

The achievement and success of the NCID's main objectives aimed at securing a safe, attractive and clean residential area. We still note many of our residents littering and throwing papers out of their vehicles windows on occasion.

3.2 Public safety

As mentioned in all past AGM's the NCID has four public safety officers patrolling during the day; six Public safety offices at night with one dedicated patrol vehicle.

3.2.1 Crime

Statistics are based on information received from the Kraaifontein SAPS. Decreasing crime in the area has always depended heavily on services rendered by the SA Police and NCID Public safety service.

The analysis of changes in crime patterns/threats /tendencies have remained ongoing with an end result of crime being kept relatively under control. We still continue to urge residents to safe guard both their properties and vehicles with an alarm system that is functional and in working order.

We have noted that there has been increase of battery theft out of motor vehicle as well as safety lights stolen from properties. One must never lose sight of the responsibility and involvement on the part of the NCID's members as crucial in securing your properties.

The following issues have been addressed by the NCID during 2021/2022

- The NCID public safety officers conduct daily night-shift streetlight checks where faults are reported to COCT for attention by the NCID.
- Damaged / missing signage/ bollards are reported to the COCT each time an area check is conducted.
- The NCID monitors vacant land that becomes overgrown as this is a crime generator that poses a threat to safety and security. Such overgrown erven are reported to the COCT for the necessary action.
- Movement networks are monitored, and Traffic Services informed of transgressions/traffic congestion in Northpine Drive.

- The NCID requested “ no dumping” signage for Cordega, Northpine which was promptly erected.
- The NCID requested “ no parking” signage for Coneside park, Northpine as there has been an increase of vehicles parking on Coneside, Northpine and as a result needing a truck to assist in removal due to the soft sand.
- The NCID has requested additional road signage for areas where no parking is allowed and is currently still pending.

The NCID wishes to express its appreciation to all City of Cape Town officials as well as our appointed Councilors, for their active role they have played in the above-mentioned issues.

Use of mobile trailers

We received an additional mobile trailer from the Department of Safety and Security in January 2021. In receiving the trailers in our current year the NCID stands at two mobile trailers that are utilized by our Public safety officers and have successfully branded these kiosks.

One mobile trailer is equipped with a camera and is viewable at the control room.

Appreciation for assistance of services of SAPS Kraaifontein, Traffic Services and Law Enforcement

The Kraaifontein SAPS is thanked for their contribution during the past year, and we are hoping to build on this relationship to ensure better service delivery in the current financial year.

Sergeant Collins of Kraaifontein SAPS in attending the NCID safety and security meetings and addressing issues at a station-level to ensure enhanced service delivery to the NCID.

Traffic Services has assisted on an ad-hoc basis with the traffic congestion and driving behavior of surrounding residents and taxis in Northpine Drive. We have also noticed that many of our road users are making use of Firdale park, out towards Old Paarl Road this is not a road. Many of our drivers collecting our children from our schools in the area Northpine Primary, Brooklands Primary and Northpine Technical High school have also noted that at times the vehicles are packed to capacity and not stopping at intersections with clearly visible STOP signs present. This goes for our general road users as well to please keep our community safe and adhere to road signs.

Camera surveillance system

The NCID adheres to regulation of external and privately owned CCTV Cameras on City Property Policy (policy number 21207) that was approved by Council during the term renewal process.

The NCID currently has 59 x cameras throughout the area and 5 x LPR's (License Plate Recognition).

The NCID still faces footage requests from residents and would like to continue informing that footage will not be provided to any resident only to an investigating officer handling a case.

Three occasions footage was handed over to SAPS for use in criminal cases logged.

Cleansing initiatives

The NCID identifies root causes by identifying areas that require deep cleaning. Root causes are addressed, and a cleansing service is co-ordinated with four cleaners Monday, Wednesday and Friday from MES cleaning service and " top-up" service to the COCT.

We have received assistance from Solid waste management Khayaalethu Nomsengana on occasion where dumping occurs, green litter bins to be emptied. We commend Khayaalethu Nomsengana and his team for their efforts and prompt feedback when issues are raised.

The NCID ensures that our cleaning teams are not deployed in the areas where the COCT workers are deployed in order to ensure that a larger area is covered.

Urban Management initiatives

Urban Management initiatives have included:

- Addressing environmental issues
- Landscaping
- Bush clearing/tree trimming
- Illegal dumping
- Street lighting;
- Missing drain covers;

Identifying problem areas and essential needs pertaining to the services provided by the City of Cape Town

The NCID identified problem areas and essential needs pertaining to services provided by the City so that these can be channeled to the respective departments e.g. street lighting, removal of illegal dumping, missing drain covers, cleaning/unblocking drains, tree trimming, maintenance of road surfaces, sidewalks, cutting of grass, cleansing of litter bins/emptying of litter bins, road markings, road signs, removal of graffiti etc.

The maintenance of grass on the verges in the NCID area remains an issue where the NCID office is inundated with complaints from property owners. An urgent appeal is made to the City to ensure that open public spaces are maintained.

The NCID has assisted City of Cape Town by clearing parks for grass cutting that have overgrown but can only do so much before the problem arises once again.

Marketing initiatives

Building community pride is an important step in obtaining the full participation of all property owners. These benefits translate into increased property values.

Social initiatives

In the past financial year we held successful market days Easter Market (27 April 2022), Spring Market (08 October 2022). In doing so, we would like our community members to support their community when the market days are held. Supporting each other when events are held brings the community together and starts a trend "know your neighbor", by these initiatives our community can stand together when incidents occur reducing the amount of incidents reported and assisting our Public safety officers.

Website

The NCID has a website www.northpineNCID.co.za incorporating a home page, frequently asked questions pertaining to NCID's / SRA's, newsletters etc.

- The NCID has started creating a database to be completed by each resident so that the newsletter and any important notices can reach all via email; the response hereto has been slow and continues to urge all residents to complete. The information on the database is secured and will not be shared in accordance with the POPI Act.

Financial

The NCID currently finds itself in a sound financial position. The Audited Financial Statements have been made available on our website and can be viewed at the NCID office.

New members/directors

During the reporting period the NCID had a total of six Directors.

The total number of members to date is 126

All directors and existing members are thanked for their commitment towards the NCID endeavors.